

Revised Patient Cancellation and No-Show Policy



Doeberling-Muccio
Physical Therapy, Inc.
See what we can do to improve the quality of your life.

We want to thank you for choosing Doeberling-Muccio Physical Therapy, Inc.

CANCELLATIONS:

Doeberling-Muccio Physical Therapy, Inc. must request that you or your care-giver call ahead and CANCEL your appointment at least 24 hours in advance if you are unable to make an appointment scheduled with your therapist.

We understand that this is not always possible. Please notify our offices ASAP if you need to reschedule, or if you will be more than five minutes late.

NO-SHOW APPOINTMENTS:

Beginning November 10, 2010, there will be a \$20.00 charge billed directly to the patient for a no-show appointment. This charge will also apply to repetitive cancellations, as determined by D-MPT management.

We will follow up on all no-show appointments with a phone call to reschedule that missed appointment at our next available opening.

It is very important that your commitment to Doeberling-Muccio Physical Therapy and to our therapists dedicated to your recovery be taken very seriously.

Our therapists have set aside specific scheduled times for all patients. If you do not show up or are consistently late for your appointments, you are taking away time that a therapist can spend with you, and denying someone else the opportunity to come in at that scheduled time.

Our therapists need to use their time productively with each patient, so please show consideration for them and other patients who need their professional services.

Thank you,

The Management and Staff
Doeberling-Muccio Physical Therapy, Inc.

Revised 11/10